



مجموعة فنادق الخليج
GULF HOTELS
GROUP

Garfield Jones

Chief Executive Officer

Dear Valued Guests

These are unprecedented times and future generations will look back at how the Covid-19 crisis was handled and will learn from the actions currently being taken. The safety of each and every individual (and in particular our guests and our staff) is paramount and we urge everyone to appreciate the importance of following the health and social distancing guidelines issued by the government and for each and every person to do their part in controlling the spread of the virus and keeping everyone in Bahrain safe.

In Gulf Hotels Group, we are following the Ministry's directives to the letter to ensure the safety of all our customers.

- Extensive training has been conducted on disinfecting and sanitizing in all our hotels and in our retail operations.
- In our hotels, hand sanitizers have been placed public areas, restaurants and conference areas.
- All our staff are temperature checked on arrival to duty as an extra precaution
- Whilst our kitchen staff have always worn protective gloves, the wearing of face masks during preparation is also now mandatory
- Our Gulf Brands International retailing operation provides sanitizers at the shop entrance, sanitizes trollies after use and carries out deep cleaning and disinfection of the shop after closing
- The cleaning, sanitizing, washing and handling processes in our commercial laundry (Gulf Hotel Laundry Services) will ensure your linen and garments are returned in top condition and 100% safe

For conference organisers, thank you for your support and for selecting our hotels for your meeting or event. We realize how difficult it is in the current climate of uncertainty to plan your event which is why we have a policy of maximum booking flexibility, allowing organisers to change the date of their event without penalty. Our dedicated conference teams are there to help you whenever you are ready to book or re-book your meeting.

To our regular restaurant guests, we miss you! Since the Gulf Hotel opened for business more than 50 years ago, there has never been a day when our restaurants were not open to serve the community, so this is breaking ground for all of us. However, we have introduced a range of takeaway and delivery menus so you can still enjoy your favourite dishes in the comfort and safety of your home.

Like you, we are all looking forward to beating the coronavirus pandemic and returning Bahrain to normality. We can all do our part to make this happen at the earliest by following the government's directives on how to avoid the spread of the virus and keep our families safe. When the day comes that we can finally say we have won the battle, our hotels and retail operations will be ready to welcome you again and we can all celebrate together

Until that day comes, please keep yourself and your loved ones safe

Garfield Jones

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